Payment Method

We accept cash payments as well as Visa, MasterCard and all major debit cards apart from Amex. We can also arrange for the cost to be spread across the treatment duration

Cancellation Policy

As a courtesy, we agree to confirm your appointment by an automated reminder before your scheduled appointment.

At least 48 hours’ notice is required for all cancellations otherwise you will lose your deposit.

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly “full” appointment book.

Deposit Policy

We will request a deposit for all treatments. This will be 10% of value of next appointment or minimum £20 (appointments less than 1 hour) or £50 (appointments greater than 1 hour).

If the cancellation is less than 48 hours or you fail to attend your deposit will be forfeited.

This is because we will have reserved that appointment for you so someone else might miss out.